



Medical Providers Risk Service Plan

The Arkansas Professional Network goes beyond insurance to provide Physicians with strategies and tools to improve the quality of healthcare *YOU* provide to your patients, attract and retain top talent and reduce your risk.

Risk Evaluation

Our approach is based on physician-led research that will help *YOU* improve Your risk profile and increase patient and employee satisfaction. By using our step-by-step approach, *YOU* can reduce risk, prevent claims and improve insurability.

Step 1 – Identify Your Risk

ArProNet's risk consultants will conduct an assessment of the office practice and identify areas that may increase the risk of adverse outcome and exposure to potential liability. Using this approach, we identify and evaluate clinical and practice-management issues to provide a comprehensive inventory of potential risk. Among the tools we use include:

- Risk Management Office Self-assessment
- Risk Management Audit
- Patient Communications
- Claims Experience
- Medical Records
- Policies/Procedures
- Employment Practices
- Tour of Facilities

Step 2 – Recommended Risk Service Plan

We recommend a Risk Service Plan to strengthen vulnerabilities and address risk exposures. By addressing specific issues on a case-by-case basis, we work with *YOU* to prevent future claims and create risk-reduction strategies. We provide a variety of approaches that include:

- Onsite Risk Services
- Litigation Stress Management
- Patient Communication Skills
- Dealing with Angry/Non-compliant Patients
- Adverse Outcomes
- Employment advice on a higher level

Step 3 - Implementation


ArProNet's risk consultants work closely with *YOU* to help *YOU* implement a plan tailored specifically for your needs. *YOU* choose from a menu of "hands-on" approaches that include:

- Informed Consent
- Incident Reporting
- "How to Apologize"
- Claims Analysis
- Developing an Effective Defense
- Physician Leadership Training

Step 4 –Monitoring and Adjustment

To make sure your risk service plan is effective, we help *YOU* monitor and measure its impact on your claims experience. To maximize the benefits of your plan, our risk consultants will continue to work with *YOU* as your practice evolves and grows. We offer several tools and services during this ongoing phase, such as:

- Risk Consultant Access
- Monitor Patient and Employee Satisfaction
- Risk Management Seminars
- Orientation for New Physicians and staff

For More information please contact us [Here](#) .